

Privacy Policy

Nationwide Waste Solutions Ltd ("we" or "us") are committed to protecting and respecting your privacy.

In accordance with The General Data Regulations 2018 ("GDPR") this policy (together with any other documents referred to on it) sets out the basis on which any personal data and sensitive personal data we collect from you, or that you provide to us, will be processed by us. Please read the following carefully to understand how we deal with your data and how we will treat it.

The data we may collect from you

"Personal data" means data which relates to a living individual who can be identified from this data, or from data and other information which is in the possession of, or is likely to come into the possession of, Nationwide Waste Solutions Ltd

We may collect and process personal data about you to assist you in your waste management needs. This data will include your name, address, e-mail address, telephone number (landline and mobile.)

We may also collect and process data about you and when you report a problem with our site or services, if you contact us, we may keep a record of that correspondence.

Details of your visits to our site including, but not limited to, traffic data, location data, weblogs and other communication data, may be logged whether this is required for our own purposes or otherwise and the resources that you access.

IP addresses and cookies

We may collect information about your computer, including where available your IP address, operating system and browser type, for system administration and to collate aggregate information. This is statistical data about our users' browsing actions and patterns, and does not identify any individual.

For the same reason, we may obtain information about your general internet usage by using a cookie file which is stored on the hard drive of your computer. Cookies contain information that is transferred to your computer's hard drive. They help us to improve our site and to deliver a better and more personalised service. They enable us to estimate our audience size and usage pattern, to store information about your preferences, and so allow us to customise our site according to your individual interests, to speed up your searches and to recognise you when you return to our site.

You may refuse to accept cookies by activating the setting on your browser. However, if you select this setting you may be unable to access certain parts of our site. Unless you have adjusted your browser setting so that it will refuse cookies, our system will issue cookies when you access our site.

Where we store your personal data

The data that we collect from you may be transferred to, and stored at, a destination outside the European Economic Area ("**EEA**"). We will take all steps reasonably necessary to ensure that your data is treated securely and in accordance with this privacy policy.

All data you provide to us is stored on our secure servers. Unfortunately, the transmission of information via the internet is not completely secure. Although we will do our best to protect your data, we cannot guarantee the security of your data transmitted to our site; any transmission is at your own risk. Once we have received your information, we will use strict procedures and security features to try to prevent unauthorised access.

Uses made of the information

We use data held about you in the following ways:

- To assess and progress your order for waste services and comply with legal requirements
- To ensure that content from our site is presented in the most effective manner for you and for your computer
- To provide you with information, products or services that you request from us or which we feel may interest you, where you have consented to be contacted for such purposes
- To allow you to participate in interactive features of our service, when you choose to do so
- To notify you about changes to our service

Disclosure of your information

We may disclose your data to any member of our group, which means our subsidiaries, as defined in section 1159 of the UK Companies Act 2006.

We may disclose your data to third parties who assist us in processing your information as well as for the purpose of supplying waste services.

Your rights

Under GDPR you have a number of rights as listed below: -

- 1. The right to be informed
- 2. The right of access
- 3. The right to rectification
- 4. The right to erasure
- 5. The right to restrict processing
- 6. The right to data portability
- 7. The right to object
- 8. Rights in relation to automated decision making and profiling

For more information on Indivudual's rights under GDPR please visit https://ico.org.uk/for-organisations/guide-to-the-general-data-protection-regulation-gdpr/individual-rights/

Our site may, from time to time, contain links to and from the websites of our partner networks, advertisers and affiliates. If you follow a link to any of these websites, please note that these websites have their own privacy policies and that we do not accept any responsibility or liability for these policies. Please check these policies before you submit any personal data to these websites.

Access to information

GDPR gives you the right to access information held about you. Your right of access can be exercised in accordance with the Regulations. Any access requests should be directed to Head Office in the first instance.

Changes to our privacy policy

Any changes we may make to our privacy policy in the future will be posted on this page and, where appropriate, notified to you by e-mail.

Contact

Questions, comments and requests regarding this privacy policy are welcomed and should be addressed to info@nationwidewastesolutions.co.uk